

## Provincial Support Programme (PSP)

### Response to the queries about Invitation for Bid of supply and delivery of ICT equipment and furniture published on 15th October 2025.

SN	Queries/Questions	Responses
1.	Should we print Form 6.1 (Letter of Bid) and Form 6.3 (Price Schedule) on the official letterhead?	1. Yes.
2.	Will the bid submission deadline be extended?	2. No bid submission deadline extension unless the amendment of the bid notice will be published.
3.	Can additional queries be submitted later by email after receiving the official pre-bid responses?	3. No.
4.	Can the bid document be submitted in Kathmandu or online?	4. No multiple location for bid submission unless the amendment of the bid notice will be published. Only sealed hard copy bid will be accepted.
5.	Is joint venture participation allowed?	5. Since Bid document does not mention the JV provision, it is not allowed.
6.	Please clarify whether TDS applies only to services or also to products.	6. TDS will be applicable as per Government rules.
7.	What alternative document can be submitted if the tax clearance certificate is not yet available?	7. If tax clearance certificate of Fiscal year 2081/082 is not available, alternatively documents can be submitted tax clearance certificate of fiscal year 080/081 along with approved extension letter of tax filling by IRD
8.	Would it be possible to verify bidder qualifications before accepting final bids?	8. We will carefully check and verify the parameters mentioned in section (5) and (8) of the bidding document before entering the price comparison.
9.	In multifunction printers Fax is needed or not?	9. Fax is optional.



10.	Is it mandatory for laptops and desktops to have a genuine Windows 11 operating system?	10. Yes.
11.	The specification mentions an RJ-45 port in laptops; however, newer models do not include this port. Can we provide an external RJ-45 adapter instead?	11. Yes
12.	Would a 14"-15.6" range be acceptable to allow flexibility and ensure timely supply?	12. 14" or higher is acceptable.
13.	The warranty clause mentions one (1) year for monitors and three (3) years for desktops. Please confirm if this is correct, and clarify the warranty period for laptops, which is not mentioned.	13. As per spec warranty for monitor and desktop is 3 years. Whereas laptops will be 3 years parts warranty, 1 yrs battery warranty.
14.	Are you seeking a local warranty only, or a full parts replacement warranty?	14. It will be a local warranty.
15.	Can the desktop and monitor be of different brands, or must they be the same?	15. Same Brand
16.	In the desktop specification, specific Dell brands are mentioned for the keyboard and mouse. We suggest making these non-brand specific.	16. No same Brand needed
17.	The desktop specification mentions 12th Gen processors, which are already discontinued. Can we supply 13th or 14th Gen (or higher) processors instead?	17. Yes.
18.	The desktop and UPS specifications appear to favor a single brand. Can equivalent brands be proposed?	18. Yes
19.	Is the manufacturer's authorization letter mandatory?	19. Mandatory
20.	Please confirm whether the warranty period for desktop and monitor can be uniform to ensure consistency.	20. Yes
21.	Can we supply higher processor generations (13th or 14th Gen) even if the document mentions "12th Gen or higher"?	21. Yes, sure.



22.	We would like to know that shall we deliver all the printers at your Biratnagar office or different places?	22. At Biratnagar
23.	It would be better if one specific design for each type of furniture is provided for uniformity.	23. As per Spec
24.	The specification mentions stainless steel — please clarify which grade (302 or 304) should be used	24. Official Purpose (302 grade)
25.	For galvanized steel, there are also two types — please specify which type is required.	25. Both Hot Deep Galvanized (HDG) or Electro Galvanized Steel, can be used.
26.	We do not use galvanization; instead, we use zinc phosphating followed by powder coating to prevent rusting. Will this be acceptable?	26. Not acceptable. CRCA (Cold Rolled Close Annealed) sheet or Galvanized steel is required.
27.	The delivery period of 15 days seems too short for manufacturing and supply. We suggest extending it to 45–60 days.	27. For Steel Daraz and Table & Chair Set, 50% quantity to be delivered within 15 days and the remaining quantity within next 15 days.
28.	Can you provide the design and photos of the furniture items?	28. As per Spec
29.	For locally manufactured steel furniture, what type of manufacturer certification is required?	29. Manufacturer certification is not required for furniture items.
30.	Can you provide complete Cupboard Specifications?	30. Complete specifications have been provided in the bidding document. Specification has detail required.

